

FAQ - continued

Where is The Lighthouse located?

For safety reasons, the location of the shelter is kept confidential.

Do you accept donations?

Yes, we do. However, due to limited space, we do not accept clothing. We are always grateful for donated items and monetary gifts.

Can I volunteer there?

We welcome volunteers. Please call and speak to our case manager to discuss volunteer opportunities.

What do I bring with me when I come to stay?

If it is safe, gather your important papers. These include your birth certificate, social security card, medical or insurance card, check book and food stamp card. You can also bring clothing, toys and keepsakes. If this is an emergency situation, come as you are.

Do I have to live there to receive services?

If you are in an abusive relationship, but have a safe place to stay, you can still call for assistance.

Are You in an Abusive Relationship?

Does your partner:

- ✓ Threaten to hurt or kill you?
- ✓ Control what you do, who you see, or where you go?
- ✓ Prevent you from getting or keeping a job?
- ✓ Make all the decisions?
- ✓ Act in ways that scare you?
- ✓ Stop you from seeing your friends and family?
- ✓ Threaten to commit suicide if you leave?
- ✓ Destroy your property?
- ✓ Threaten to hurt your children?
- ✓ Shove, hit or slap you?

If you answered **yes to even one**, you may be in an abusive relationship.

Call our 24-Hour Crisis Line at:
740-687-4423

Your call will be kept confidential.

The Lighthouse

*Providing help for Victims
of Domestic Violence*



Phone **740-687-4423**

Fax **740-687-1048**

The Lighthouse is a private, non-profit health agency dedicated to promoting the existence of a safe and peaceful home and family life environment through quality services focused on the prevention, education and treatment of family violence.



The Lighthouse, Inc. is a United Way Agency and a contract agency of The Fairfield County ADAMHS Board, Office of Criminal Justice Services Family Prevention Grant, VOCA and SVAA funds.



United Way of
Fairfield County



We Need Your Help

Many of the services now available at The Lighthouse are made possible by people who volunteer their time, talent and good will. Your generosity can make a big difference and is greatly appreciated.

I would like to train as a Lighthouse Volunteer or Luminary.

I would like to offer special services: maintenance and repair, brochure distribution, etc.

I would like to donate supplies: food, linens, household and personal items - toothbrushes, toothpaste, combs, etc.

I would like to be on your mailing list.

I would like more information about ways I can support your program.

I would like to become a member of Lighthouse in the following membership category:

Individual, \$15/year _____
Patron, \$35/year _____
Angel, \$250/year _____
Sustaining, \$750 _____

Name _____

Address _____

City _____ State _____ Zip _____

Home Phone _____

Business Phone _____

Please fill out and return to The Lighthouse,
P.O. Box 215, Lancaster, Ohio 43130

The Lighthouse

The Lighthouse offers a safe, supportive environment for victims when they are involved in domestic violence situations.

In addition to emergency shelter, The Lighthouse offers the following:

~ 24 Hour Hotline ~

Staff are on-site at all times. They are trained to assist victims and to answer questions.

740-687-4423

~ Counseling & Support Groups ~

The Lighthouse offers group and individual counseling for adults. This service is available to anyone who has been victimized by domestic violence. Individual counseling is also available for children.

~ Advocacy ~

We will assist victims of domestic violence with court proceedings. We can also help with referrals to affordable legal services.

~ Case Management ~

Case Management is available to assist clients with their basic needs. Speakers are also available to community groups.

FAQ

Is The Lighthouse a homeless shelter?

No, we are a safe shelter for victims of domestic violence. Most of our clients have had to leave their homes due to dangerous living situations.

Will The Lighthouse pay my rent?

The Case Manager will assist you in contacting other social service agencies for financial questions.

Can I get a protection order there?

Our Legal Advocate will assist you with the paperwork, and accompany you to court. However, you must meet the criteria for a protection order and appear before a magistrate.

How long can I stay?

The length of stay is decided on an individual basis.

What do I have to do to stay there?

When you call, you will be asked questions that help us decide whether you need protective shelter. We will need to speak to you personally, and will assist you with safety planning and advice.